



Booking Deadlines & Contact Information  
Intermodal Services

# Booking Deadlines

To guarantee you the requested slot availability on our trains and to ensure best possible performance of ECLs Intermodal Services incl. all involved parties, we kindly ask you to respect the well-known booking deadlines - communicated already to you within our operational guidelines - within your daily operations as follows:

## For SOUTHBOUND units:

- Booking deadline on the business day before the date of dispatch at 12:00 h
- **Bookings beyond this deadline** but intended for the next available departure or with urgent deliveries to the terminal even at the same day **can just be accepted on request and if the mail is marked with URGENT** in the reference line / subject heading

## For NORTHBOUND units:

- Booking deadline on the business day before the date of dispatch at 12:00 h
- **Bookings beyond this deadline** but intended for the next available departure or with urgent deliveries to the terminal even at the same day **can just be accepted on request and if the mail is marked with URGENT** in the reference line / subject heading

# Emergency Contact

## European Cargo Logistics (ECL)

- Availability:
  - ✓ Monday – Friday: 8:00 until 22:15 o'clock
  - ✓ Saturday: 08:30 – 16:00 o'clock
  - ✓ Sunday: in case via emergency number
  
- Contact data:

Booking Contact	E - Mail Contact	Phone Numbers
Verona Shuttle	<a href="mailto:veronashuttle@ecl-online.de">veronashuttle@ecl-online.de</a>	0049 (0) 45023075445
Rhein Neckar Shuttle	<a href="mailto:rns@ecl-online.de">rns@ecl-online.de</a>	0049 (0) 4502 3075440
Bavaria Shuttle	<a href="mailto:bavariashuttle@ecl-online.de">bavariashuttle@ecl-online.de</a>	0049 (0) 45023075430
Ruhr Shuttle	<a href="mailto:ruhrshuttle@ecl-online.de">ruhrshuttle@ecl-online.de</a>	0049 (0) 45023075460
All Shuttle from 18 o'clock on	E-Mail Contacts as mentioned	0049 (0) 1514 6736557